

## 2026 Broker Timeline & FAQs

June 18

### **Certification Blackout Begins**

The process to onboard and certify will shutdown temporarily as we prepare for 2026.

June 23

#### 2026 AHIP LIVE

Use our carrier specific link to access AHIP at a discounted rate of \$125.

New Zing agents MUST use this link to transmit results to us!

https://ahipmedicaretraining.com/clients/zinghealth

June 26

## 2026 Zing Product Certification Opens

Product certification is completed in the broker portal. <a href="http://zing.evolvenxt.com/login">http://zing.evolvenxt.com/login</a>

**August** 

# 2026 First Looks Released Roadshows begin in each market!

## Zing HEALTH

## 2026 Broker Timeline & FAQs

#### Q: Will the 2026 certification cover me to sell for the rest of the 2025 plan year?

A: Yes, successful completion of the 2026 AHIP as well as the 2026 product certification will allow you to sell for the remainder of the 2025 plan year.

#### Q: Is there a deadline to complete the 2026 certification?

A: (1) If you are a new broker or a returning broker that has not written any business, there is no deadline. However, you must be certified and Ready-to-Sell (RTS) prior to any sales appointments where you would be discussing plan information. (2) If you are a returning broker that has active business, you must complete the 2026 plan year certification and be RTS by December 31, 2025 to receive renewal compensation.

#### Q: Is face-to-face training required?

A: No. While face-to-face training is not a requirement, we do encourage participation in the optional training sessions hosted by our sales team. Topics include a variety of items to ensure you are on track for a successful AEP!

#### Q: Is AHIP required?

A: Yes, brokers are required to complete AHIP. Results should be transmitted to us using our AHIP carrier link: http://ahipmedicaretraining.com/clients/zinghealth

#### Q: Can I share the 2026 First Look?

A: 2026 plan information, to include the First Look, is for BROKER/AGENT VIEWING ONLY and should not be shared or posted publicly until October 1.

#### Q: When can I start ordering 2026 printed materials?

A: TBD. Likely to begin the end of August or beginning of September.

#### Q: Where can I order printed materials?

A: Printed materials for Zing can be ordered through the <u>Supply portal</u>. New brokers will receive login credentials 24-48 hours after becoming RTS.

Questions? Email Broker Support at <u>brokers@myzinghealth.com</u> or call 1-844-946-4226